



Information for warranty and service

Date		Case no	
Company/Submitter		Your reference	
Address		Phone	
ZIP code + city		E-mail	
Owner other than submitter	Owners reference	Phone	

Complete the information checkboxes mentioned below for claims and service issues

Model trailer		Registration number	
Serial number and production number on P-LIGHT equipment		Date of purchase	
Purchased/delivered by company	Seller's reference	Phone	

If your P-LIGHT equipment is purchased within the last 12 months please enclose documents to confirm purchase date, for example a copy of invoice or other proven documentation.

Purchase and mounting is done in relation to	<input type="checkbox"/> Delivery of new trailer	<input type="checkbox"/> Later assembling of trailer	Date
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P-LIGHT Facts

Serial number P-LIGHT box (yellow label inside or outside, always starts with a letter)	Serial No. P-LIGHT electronics box (label on electronics box)				
Battery voltage (P-LIGHT batteries)					
No 1	V	No 2	V	Both	V

Describe the problem and chain of events due to how damage took place on the P-LIGHT equipment

When complaining about P-LIGHT, the test program must always be run and documented.

ATTENTION! The truck must be connected with the lights on.

To enter the menu, push button 1 (the push button for the parking lights) on the P-LIGHT® box is held down for about 8-10 seconds, when the program has started the button can be released. After that, a scrolling menu starts automatically on the control unit's displays. First the program version number is displayed, then the voltage (V) is displayed, according to the order below.

Testprogram value Control unit 1

Code U4	Guidevalue min 24V	Code U6	Guidevalue min 24V	Code U8	Guidevalue 0V	Code UC	Guidevalue ca 28/20°C	Code U1	Guidevalue ca 25V
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Testprogram value Control unit 2

Code U4	Guidevalue min 24V	Code U6	Guidevalue min 24V	Code U8	Guidevalue 0V	Code UC	Guidevalue ca 28/20°C	Code U1	Guidevalue ca 25V
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Testprogram value Control unit 3

Code U4	Guidevalue min 24V	Code U6	Guidevalue min 24V	Code U8	Guidevalue 0V	Code UC	Guidevalue ca 28/20°C	Code U1	Guidevalue ca 25V
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For more information see back page→

Important information concerning delivery of goods regarding warranty and service.

Please make sure to complete this form with all necessary data and describe the problem as informative and clear as possible-If you need mor space please enclose an extra attachment, this will ease the handling and error search of your errand.

Please Observe: InnoNet don´t accept any cost for delivery as for example "payed by receiver" All ev. cost for "Not agreed freights" will be charged to sender.

Instruction regarding inspection photos for complaint documentation of P-LIGHT

Beyond complaint documentation wishes InnoNet that photos as mentioned below to be attached to the complaint case:

1. Photo showing damage/damages
2. Photo showing interior of the P-LIGHT box
3. Photo showing electronic box/equipment
4. Photo showing cabling inkcluding connection to terminal
5. Photo showing the batterys
6. Photo showing hydraulic/valves (when mounted)
7. Photo showing serialnumbers
8. All other for the complaint case important photos

Vislanda 2019-05-15

InnoNet AB Support

Warranty

All of our P-LIGHT models comprises a 1 year product warranty counted from purchase date .

When InnoNet got the opportunity to state that it is a valid warranty damage will the whole or parts of the actual P-LIGHT product be exchanged.

Please note that no economic compensation will be payed for workshopcosts or downtimecost and other similar costs .

Upon request regarding warranty repair should always InnoNet AB be contacted concerning consulting of repairment and product knowledge .

Any costs incurred without consent of InnoNet AB will not be approved .